Known Issues

This article summarizes known issues and workarounds for reported issues in Raynet One UEM 3.2.

Products tab in security assessment devices has bad vulnerability count 🔗

Applies to:

Raynet One UEM 3.2 with catalog integration enabled

Description:

When catalog integration is enabled and inventories got enriched, then the vulnerability count of a product by device is incorrect. Instead, the total vulnerability count is displayed.

Workaround:

Alternatively, the vulnerability count of a product on a device can be viewed through device details on endpoints, in the software tab.

Reference:

`RDEP-304`

UEM device security summary report - Drilldown not working 🔗

Applies to:

Raynet One UEM 3.2

Description:

The shared report "UEM device security summary" does support drill down, instead the report component becomes unresponsive.

Workaround:

Currently none.

Reference:

`RDEP-360`

RayVentory Server integration blocks complete UEM until timeout 🔗

Applies to:

Raynet One UEM 3.2

Description:

When integration cannot be established due to wrong/outdated credentials until timeout happens UEM is unresponsive.

Workaround:

Currently none.

Reference:

`RDEP-340`

Automatic generation of folder structure ignores creation constraints 🔗

Applies to:

Raynet One UEM 3.2

Description:

Currently UEM does not allow creating the same folder name on the same level. However, one can override this by using the automatic generation of folders in exe packages.

Workaround:

Currently none.

Reference:

`RDEP-282`

The 'Save changes' button is not active when deleting an item in 'Custom properties' settings

🔗

Applies to:

Raynet One UEM 3.2

Description:

On package edit dialog, when a custom property is deleted the 'Save changes' button is not activated.

Workaround:

Increasing the package version activates the 'Save changes' button.

Reference:

`RDEP-358`

Search function and filter not working in IT visibility report 🔗

Applies to:

Raynet One UEM 3.2

Description:

Free text filtering is not available in hardware overview of IT Visibility report. Further, search functionality is not working on operating system column.

Workaround:

Currently none.

Reference:

`RDEP-357`

Third-party patching does not delete folder structure 🔗

Applies to:

Raynet One UEM 3.2

Description:

In third-party patching, when configured to delete the previous package, the parent folder is not removed and remains empty.

Workaround:

Manual removal of the previous folder structure.

Reference:

RDEP-332

Azure scheduled task execution does not contain imported and updated users 🔗

Applies to:

Raynet One UEM 3.2

Description:

Azure scheduled task execution summary miss information on imported and updated users.

Workaround:

Currently none.

Reference:

RDEP-303

Delay on 'Edit dependency' dialog of managed package 🔗

Applies to:

Raynet One UEM 3.2

Description:

When 'Edit dependcy' dialog is opened and dependency field is empty and it is populated in the background. The user can misinterpret as this field to be empty.

Workaround:

Depending on the data, the field get populated at max. 30 seconds.

Reference:

RDEP-343