

Known Issues 2025.3

1. [Known Issues in Version 2025.3](#)

1. [Some connectors are returning misleading "recursion" errors when they fail to connect due to wrong parameters](#)
2. [Some connector tasks reports success even they failed in background](#)
3. [Baseline index task has wrong index name in query](#)
4. [MSI installation and repair overwrites existing IIS configuration & appsettings.json on migration](#)
5. [UEM task may have errors in System Log even its completed successfully](#)
6. [Tenant still gets created while an error is displayed](#)
7. [ODBC task fails with MS SQL Server and MariaDB/MySQL specific drivers](#)

Known Issues in Version 2025.3

Some connectors are returning misleading "recursion" errors when they fail to connect due to wrong parameters

Applies to:

Raynet One Data Hub 2025.3

Description:

Below connectors are returning misleading "recursion" errors when they fail to connect due to wrong parameters, instead of returning proper API error messages

- AdobeConnect
- AdobeMarketo
- AdobeSign
- ArticulateRise
- AtlassianConfluence
- AtlassianTrello
- Caspio
- Filewave
- HclBigfixInventory
- HuaweiCloudStack
- IbmIlmt
- IbmIlmtLicenseusage
- Jamasoftware
- SalesfusionSugarcrm
- Typeform
- VeevaVault

- VonageContactcenters
- VmwareVrops
- ZohoBooks
- Zylo

Workaround:

Check the parameters / credentials .

Some connector tasks reports success even they failed in background**Applies to:**

Raynet One Data Hub 2025.3

Description:

Below connectors may return success even they fail to connect due to wrong parameters

- Acquire
- KnowBe4 Security Awareness Training
- Proxmox Virtual Environment API
- UEM

Workaround:

Check agent logs in the task history and correct the parameters

Baseline index task has wrong index name in query**Applies to:**

Raynet One Data Hub 2025.3

Description:

In Baseline Index task, wrong index name in script causes task to return “Duplicate key name 'CatalogSoftwareId' ” error.

Workaround:

Edit the "Baseline Index" task and go to the Configuration Tab. Scroll down the SQL Query to Line 219 and change the query part from

```
1 CREATE INDEX CatalogSoftwareId ON `Catalog_v2-SoftwareTransformationMatching`  
  (`SoftwareSummaryId`)
```

to read:

```
1 CREATE INDEX SoftwareSummaryId ON `Catalog_v2-SoftwareTransformationMatching`  
  (`SoftwareSummaryId`)
```

```
211 #SoftwareSummaryId  
212 SELECT COUNT(*) INTO @index_exists  
213 FROM information_schema.statistics  
214 WHERE table_schema = DATABASE()  
215 AND table_name = 'Catalog_v2-SoftwareTransformationMatching'  
216 AND index_name = 'SoftwareSummaryId';  
217  
218 SET @sql = IF(@index_exists = 0,  
219 'CREATE INDEX SoftwareSummaryId ON `Catalog_v2-SoftwareTransformationMatching` (`SoftwareSummaryId`)',  
220 'SELECT "Index already exists"');
```

MSI installation and repair overwrites existing IIS configuration & appsettings.json on migration

Applies to:

Raynet One Data Hub 2025.3

Description:

If MSI is used to migrate to a newer version, the IIS configurations will be set to the default. All the customizations in the IIS app will be lost and appsettings file will be overwritten. Also, when repair option is selected, the “TokenManagement” → “Secret” will be overwritten with value 0.

Workaround:

Take note of mentioned configurations and backup appsettings.json before upgrade and re-apply when upgrade is finished.

UEM task may have errors in System Log even its completed successfully

Applies to:

Raynet One Data Hub 2025.3

Description:

In rare cases, UEM connector tasks, while marked as successful, actually has some errors.

Workaround:

The errors can be seen in the system logs. Take action according to the error raised.

Tenant still gets created while an error is displayed

Applies to:

Raynet One Data Hub 2025.3

Description:

When in sql server connection string “Initial Catalog” property is not master, Tenant creation displays error, but the tenant record is created. When the table is refreshed new tenant can be seen.

Workaround:

Refresh the table after an error saying tenant could not be created is displayed.

ODBC task fails with MS SQL Server and MariaDB/MySQL specific drivers**Applies to:**

Raynet One Data Hub 2025.3

Description:

Tasks with Target Type "ODBC" fail when using SQL Server and MariaDB/MySQL specific ODBC drivers (ODBC Driver 17/18 for SQL Server, SQL Server driver, MariaDB ODBC Driver, etc.), returning error "'NAMES' is not a recognized SET option." for SQL Server and “SQL command SET NAMES is not allowed” for MariaDB.

Workaround:

In the task’s agent settings tab, change the Target Type from "ODBC" to "SQL Server" or “MariaDB” to resolve the compatibility issue.